

# LIVING WELL IN LOWRY

BY NEIGHBORS FOR NEIGHBORS

MARCH 2020 • LIVINGWELLINLOWRY.COM



## More than just 5-star service with Mike Miller and 5-Star Plumbing

Imagine. You've just returned from a week's vacation at the beach. You go down to the basement to put away your luggage only to find standing water, a few inches deep.

Imagine. You decide to put off your fall sprinkler blowout by a couple weeks. After all, Colorado almost *always* has an Indian summer (never mind we also boast early season snowstorms). This time, after the first freeze, you come home from work only to find your pipes have burst and now *Old Faithful* has erupted, and who knows how long it's been going!

Imagine. You're entertaining a group of friends. You're standing at the grill waiting to flip as you notice the flames are getting smaller and the temperature is dropping. You've just run out of propane. The next item on your to-do list, almost immediately, becomes getting your grill hooked up to the gas line in your house so this never happens again!

These are real stories, but only a fraction of the ones Mike Miller could tell from his 20+ years as a master plumber and owner of *5-Star Plumbing*. Yes, he can tell you about mishap after mishap, in both residential and commercial settings, but he'll also tell you how he was able to remedy these issues and many more.



*5-Star Plumbing* was born 11 years ago after Mike decided he wanted to expand his services as an independent plumber. After beginning his career in water treatment working for the government, he decided to broaden his portfolio and go into plumbing. "I was still working with water, so plumbing was an easy transition," he explains.

He's a humble guy, professional and quiet, but get him going and he'll quickly prove he knows more than most *anyone* about all things plumbing. From water pipes to drains to gas lines, *5-Star* is the place to call when disaster strikes.

A large part of his success has been because of the people he has surrounded himself with. Not only is *5-Star* a family-run business, most of Mike's staff have been with him for years including his office manager Kim who has become the voice of reason for many customers.

"As you can imagine, when you're calling us, you're usually not in a very good mood. Kim has been in the business over 20 years. She has an innate ability to calm customers down. She can speak the language, and she can tell clients what to expect."

So, what *can* you expect? One long-time *5-Star* customer who has worked with Mike over 15 years explained, "First, you know you're getting a master plumber. No matter what issue you're calling with, you know you're getting someone who's knowledgeable. They're responsive,

often able to come out within hours (or sooner) to address your problem. Never once have we doubted the quality of work they perform, or the recommended course of action. They're honest, hard-working, and transparent when it comes to diagnosing (and pricing) any situation."

*5-Star* recently expanded their services further by offering pipe lining repairs. From debris clogs, to fat, oil and grease build-ups, or root invasion cracks, this latest technology brings with it a process that can be done without re-piping the foundation, jackhammering concrete, and doesn't require ripping up your yard.

If you're experiencing problems with your sewer system and are looking to avoid a demolition in your backyard or an expensive re-piping plan, *5-Star* technicians should take a look.

This new service cuts down on repair time and can save you money. Even better? When done correctly, it's a fix that can last up to 50 years.

*5-Star* provides residential, commercial and emergency service. They employ a rapid response line which allows them to serve their customers even in the dead of night giving 24/7 availability! Book your appointment online for anything from leaky faucets and toilets, to shower valves and full-remodels, sump pumps to water heaters, and anything in between.

For a full list of services, visit [5stardenverplumbing.com](http://5stardenverplumbing.com), or call Kim at the office at 720-341-6172. See their ad inside for more details.